

## **Briefing to Health Scrutiny Committee**

# **North West Ambulance Service NHS Trust (Nwas)**

**Officer Contact:** Pat McFadden – Nwas Head of Service for Greater Manchester

**3 September 2019**

---

### **Purpose of the Briefing**

To outline the current performance, position and initiatives of North West Ambulance Service with additional focus on the Oldham area. This will be given in the form of a presentation during the meeting.

### **Executive Summary**

The presentation will cover current performance against national targets, level of activity, number of hospital conveyances, hear and treat/see and treat numbers, new initiatives/projects and news from the trust. Nwas Head of Service for Greater Manchester Pat McFadden will be attending along with local Operations Manager, Sarah Jane Roberts.

### **Recommendations**

That the committee note the content of the presentation and feel free to discuss the information presented with the Nwas attendees.

## **North West Ambulance Service**

### **1 Background**

- 1.1 North West Ambulance Service covers the entire north west region and provides emergency care via the 999 service, urgent care and advice via 111 and transport for non-emergency care through its patient transport service.

### **2 Current Position**

- 2.1 In Q1 in Greater Manchester, NWAS is seeing the following improvements:

- 978 less conveyances to acute hospitals in Greater Manchester
- Improvement in 8 out of 10 individual acute hospitals
- Decreased figures in See & Convey
- Increased figures for alternatives to transport (See & Treat)
- Increased figures for hear & treat
- Improved hospital turnarounds in GM

### **3 Key Issues for Health Scrutiny to Discuss**

- 3.1 Hospital turnaround times, performance against targets, hear and treat and initiatives to improve performance and ambulance resources.

### **4 Additional Supporting Information**

- 4.1 Presentation to be given during the meeting